

**CARMA L. BYLUND, PH.D.**

University of Florida

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**EDUCATION**

<b>Ph.D.</b>	Communication Studies	Northwestern University	2001
<b>M.A.</b>	Communication	University of Nebraska-Omaha	1998
<b>B.A.</b>	Communications and Political Science	Brigham Young University	1995

**ACADEMIC APPOINTMENTS**

**University of Florida (2021-)**

Department of Health Outcomes and Biomedical Informatics

College of Medicine

Professor

2021-

Department of Public Relations, College of Journalism and Communications

Division of Hematology & Oncology, Department of Medicine, College of Medicine

Professor

2020-2021

Associate Professor

2017-2020

**Weill Cornell Medicine-Qatar (2014-2017)**

Department of Psychiatry

Associate Professor of Communication Studies in Clinical Psychiatry

2014-2017

**Memorial Sloan Kettering Cancer Center (2005-2017)**

Department of Psychiatry and Behavioral Sciences

Consultant

2013-2017

Associate Attending Behavioral Scientist

2010-2013

Assistant Attending Behavioral Scientist

2005-2010

**Weill Cornell Medical College (2005-2013)**

Department of Psychiatry

Associate Research Professor of Communication Studies in Psychiatry

2011-2013

Assistant Professor of Psychology in Psychiatry

2005-2011

**Columbia University Medical Center (2004-2005)**

Department of Clinical Sociomedical Sciences

Assistant Professor

2004-2005

**University of Iowa (2001-2004)**

Department of Communication Studies, College of Liberal Arts & Sciences Department of Community and Behavioral Health, College of Public Health Assistant Professor	2001-2004
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### ADMINISTRATIVE APPOINTMENTS

<b>Director</b> , Education & Training, Cancer Control and Population Sciences, UF Health Cancer Center	2021-
<b>Editor-in-Chief</b> , <i>PEC Innovation</i>	2021-
<b>Associate Editor</b> , <i>Patient Education &amp; Counseling</i>	2020-
<b>Associate Director</b> , Department of Medical Education, Hamad Medical Corporation (Doha, Qatar)	2013-2017
<b>Director</b> , Communication Skills Training and Research Laboratory, Department of Psychiatry and Behavioral Sciences, Memorial Sloan Kettering Cancer Center	2009-2013
<b>Director</b> , ACGME Outcome Project, Center for Education Research and Evaluation, Columbia University Medical Center.	2004-2005

### CERTIFICATES AND COURSEWORK

National Cancer Institute Multi-Level Training Institute	2020
Completed coursework at Mailman School of Public Health, Columbia University: Cancer Epidemiology (Fall 2011); Issues and Approaches in Health Policy & Management (Spring 2011); Introduction to Epidemiology (Fall 2010)	2010-2011
Association of American Medical Colleges, Early Career Women Faculty Professional Development Seminar, Washington D.C.	2008

### AWARDS/HONORS

UF Trust Scholar	2021
Faculty Research Award, College of Journalism and Communications	2019
Fellow, Academy of Communication in Healthcare	2016
Best Quality Poster, 3 <sup>rd</sup> Qatar Internal Medicine Conference	2016

Alan Stoudemire Award for Innovation and Excellence in Psychosomatic Medicine Education: The Comskil Training Program	2010
Recipient, NIH Loan Repayment Award	2006-2011
Top Three Paper, Health Communication Division, Western States Communication Association	2003
Alumni Achievement Award, University of Nebraska-Omaha	2002
Top Paper, Interpersonal Division, Central States Communication Association	2001
Outstanding Graduate Student of the Year, University of Nebraska-Omaha	1998

## RESEARCH SUPPORT

### CURRENT SUPPORT

The Leukemia & Lymphoma Society

*Understanding Older Adults' Cancer Experiences, Support Needs and Communication Needs*

MPIs: Fisher/Bylund

09/01/21-08/31-22

The Leukemia & Lymphoma Society/Bristol Myers Squibb, Amgen, Abvie, and Astra Zenca

*Enhancing access to cancer clinical trials among underrepresented patients by building the capacity of primary care providers*

MPIs: Weiss/Bylund

04/01/21-03/31/23

State of Florida/Ed and Ethel Moore Alzheimer's Disease Research Program

*Communication of dementia diagnoses: Investigating patient, family, & clinician experiences and developing best practices*

MPIs: Armstrong/Bylund

05/05/20-4/30/23

The Leukemia & Lymphoma Society/The Carolan Research Institute

*Improving family and healthcare communication for caregivers of parents with blood cancer*

PI: Bylund

07/01/19-12/31/21

NIH R37 CA234030

*Text and talk: A multi-level intervention to increase provider HPV vaccine recommendations*

PI: Staras; Role: Co-I

07/01/19-06/30/26

NIH K08 CA248972

*Adequate selection of patients for thyroid biopsy: evaluation of a shared decision-making conversation aid.*

PI: Singh Ospina; Role: Co-I/Mentor

07/01/20-06/30/25

Dutch Cancer Society

*Dr Google in the consultation room – how does cancer patients' internet use affect clinician-patient communication and patients' well-being?*

PI: Smets; Role: Advisor

University of Florida Health Cancer Center

Community Engagement Pilot Study

*Improving head and neck cancer treatment with community engagement*

PI: Staras; Role: Co-I

11/1/20-10/31/21

University of Florida Health Cancer Center

*Developing a healthy communication practice (HCP) toolkit for mothers diagnosed with breast cancer and their young-adult daughter caregivers*

MPIs: Fisher/Bylund

06/30/2020-06/29/2021

## **PAST SUPPORT**

University of Florida Clinical and Translational Science Institute

*Doctor-patient cancer communication through telemedicine during COVID-19*

PI: Carma Bylund

05/26/20-03/31/21

College of Journalism and Communication Dean's Seed Grant

*Patients' experiences with online information seeking and discussing online cancer information with their doctors: The UFHCC catchment area*

PI: Carma Bylund

04/01/19-06/30/20

Gilead Sciences Inc.

*Gilead lift: Preparing blood cancer patients and caregivers to communicate with their doctors about clinical trials*

PI: Elisa Weiss; Role: Consultant

01/01/19-12/31/19

UF CTSI Learning Health Systems Award

*Inpatient delirium risk identification and assessment (Subproject: Provider-patient communication)*

MPIs: Price/Teague/Bylund

5/31/18-11/30/19

UFHCC Pilot Project Award – Cancer Population Sciences Program Collaborative Team Grant

*Analysis of processes and products of dignity therapy for elderly cancer patients: A feasibility study*

MPIs: Bylund/Bluck

12/01/17-08/31/19

UF STEM Translational Communication Center/CTSI Translational Pilot Grant

*Engaging parents and adolescent/young adult stakeholders to develop a mental health communication tool*

PI: Flood-Grady; Role: Co-I/Mentor

06/01/18-05/31/19

UFHCC Pilot Project Award – Cancer Population Sciences Program Mentored Scientist Grant

*Incorporating patient-centered communication in secure messaging with cancer patients*

PI: Alpert; Role: Co-I; Mentor

12/01/17-11/30/18

UFHCC Pilot Project Award – Cancer Population Sciences Program Collaborative Team Grant

*Tailoring HPV vaccination intervention strategies to local area needs*

PI: Staras; Role: Co-I

12/01/17-11/30/18

Hamad Medical Corporation, Academic Health System Innovation Seed Funding Awards

*Improving patients' communication skills through an innovative mobile app*

PI: Carma Bylund

03/14/14-06/30/17

NIH R21 CA202793

*Provider training in empathic communication skills to reduce lung cancer stigma*

MPIs: Jamie Ostroff and Smita Banerjee; Role: Consultant

09/01/16-08/31/18

NIH R03 CA193986

*Empathic physician communication and stigma in lung cancer patients*

PI: Megan Shen; Role: Consultant

07/01/15-06/30/17

NIH R01 CA151899

*Communication skills intervention to promote transition to survivorship*

MPIs: David Kissane and Steve Horwitz; Role: Co-I

07/05/11-04/30/16

NIH R25 CA134252

*Communication education program for oncology*

PIs: David Kissane; Carma Bylund; Roles: Co-I and PI

05/01/10-04/30/15

Arthur Vining Davis Foundations

*A training model to advance support of the family support of the family as a caregiving system in the inpatient oncology system*

PI: Talia Zaider; Role: Co-I

04/01/12-04/30/14

NIH K07 CA140778

*Doctor-patient communication about CRC screening and health disparities*

PI: Carma Bylund

07/01/10-08/30/13

NIH R21 CA139018

*Communication patterns in cancer screening navigation with African Americans*

PI: Hayley Thompson; Role: Co-I

06/01/09-05/31/11

NIH 1U54 CA137788

*CCT-link: Enhancing primary care physicians' capacity to improve cancer patients' access to therapeutic clinical trials*

PI: Tim Ahles/Karen Hubbard; Role: Co-PI (Pilot Project)

09/21/08-06/20/13

NIH R03 CA130591

*Doctor-Patient communication about cancer-related internet information and its effect on patient satisfaction and anxiety*

PI: Carma Bylund

04/1/08-03/31/10

NIH R03 CA130598

*Enhancing informed consent to cancer clinical trials: Development and evaluation of a question prompt list*

PI: Richard Brown; Role: Co-I

09/04/07-08/31/10

Kenneth B. Schwartz Center

*Train-the-trainer program for communication skills*

PI: David Kissane; Role: Co-I

06/01/04-06/01/09

OKI Data Americas, Inc.

*Breast cancer genetic risk communication*

PI: David Kissane; Role: Co-I

04/01/07-09/01/09

Arthur Vining Davis Foundations  
*Communication skills training and research initiative*  
PI: David Kissane; Role: Co-I  
04/01/07-04/01/09

T.J. Martell Foundation  
*Efficacy and feasibility of a novel curriculum for communication skills training workshops for cancer patients*  
PI: Carma Bylund  
01/01/07-12/31/08

Josiah Macy, Jr. Foundation  
*Train-the-trainer program for cancer communication*  
PI: David Kissane; Role: Co-I  
03/01/07-09/01/09

T.J. Martell Foundation  
*Seeking informed consent to Phase I cancer clinical trials: Identifying oncologists' communication styles*  
PI: Richard Brown; Role: Co-I  
01/01/07-12/31/09

## RESEARCH CONSULTANCIES

<b>The Leukemia &amp; Lymphoma Society</b> <i>CLL Cancer Caregivers</i>	2020-Current
<b>The Leukemia &amp; Lymphoma Society</b> <i>Transitions into Survivorship Care: Caregivers' Experiences, needs, and preferences</i>	2018-2019
<b>Amgen</b> <i>Member of scientific advisory boards on physician-patient communication</i>	March 2018; January 2019
<b>Research to Practice</b> <i>Consulted on patient communication issues and survey design</i>	2006-2007
<b>Short Course in Integrative and Organ Systems</b> <i>Education research consultant, managing annual course evaluations for this NIH-funded course at the University of Nebraska Medical Center</i>	2005-2013

## AUTHORED PUBLICATIONS

**Peer Reviewed Articles (128 total)**  
*h-index: 39*

1. Kastrinos A, **Bylund CL**, Mullis MD, Wollney E, Sae-Hau M, Weiss E, Fisher CL. Parents caring for children diagnosed with blood cancer from infancy to emerging adulthood: A lifespan perspective. *Journal of Adolescent and Young Adult Oncology*. In press.
2. Johnson SB, Parsons M, Dorff T, Moran MS, Ward JH, Cohen SA, Akerley W, Bauman J, Hubbard J, Spratt DE, **Bylund CL**, Swire-Thompson B, Onega T, Scherer LD, Tward J, Fagerlin A. Cancer misinformation and harmful information on Facebook and other social media: A brief report. *Journal of the National Cancer Institute*. In press.
3. Taylor GB, Alpert J, Waddell F, **Bylund CL**. Streaming mindfulness: Well-being and mindfulness among subscribers to a video streaming service. *Internet Interventions*. In press.
4. **Bylund CL**, Taylor G, Mroz E, Wilkie DJ, Yao Y, Emanuel L, Fitchett G, Handzo G, Chochinov HM, Bluck S. Empathic communication in Dignity Therapy: Feasibility of measurement and descriptive findings. *Palliative and Supportive Care*. In press.
5. Ho E, **Bylund CL**, Wollney E, Peterson E, Sharifi C, Wong HN, Koenig CJ. A systematic review of disclosure of complementary and integrative health (CIH) in biomedical settings. *Patient Education & Counseling*. In press.
6. Vasquez T, Close J, **Bylund CL**. Skills-based programs used to reduce physician burnout in graduate medical education: A systematic review. *Journal of Graduate Medical Education*. In press.
7. Bluck S, Mroz E, Wilkie D, Emanuel L, Handzo G, Fitchett G, Chochinov HM, **Bylund CL**. Quality of life for older cancer patients: Relation of psychospiritual distress to meaning-making during Dignity Therapy. *American Journal of Hospice and Palliative Medicine*. In press.
8. Armstrong MJ, Weisbrod NJ, **Bylund CL**. Strategies to improve clinician-patient communication experiences for patients with neurologic conditions. *Neurology: Clinical Practice*. In press.
9. Kastrinos A, Fisher CL, Mullis MD, Wollney E, Sae-Hau M, Weiss E, **Bylund CL**. A lifespan approach to understanding family caregiver experiences of a blood cancer diagnosis. *Palliative and Supportive care*. 2021; 23:1-8. PMID: 33890563
10. Paige SR, Bunnell BE, **Bylund CL**. Disparities in patient-centered communication via telemedicine. *Telemedicine and E-health*. In press.
11. Taylor GB, Radhakrishnan N, Fisher CL, Price C, Tighe P, Le T, **Bylund CL**. A qualitative analysis of clinicians' communication strategies with family members of patients experiencing hospital-acquired delirium. *Geriatric Nursing*. 2021; 42:694-699. PMID: 33831716
12. Fisher CL, Wright KB, Hampton C, Vasquez T, Kastrinos A, Applebaum AJ, Sae Hau M, Weiss E, Lincoln GA, **Bylund CL**. Blood cancer caregiving during COVID-19: Understanding adult child caregivers' needs. *Translational Behavioral Medicine*. 2021; 11:1187-1197. PMID: 34042962

13. Kastrinos A, Campbell-Salome G, Shelton S, Peterson EB, **Bylund CL**. PGx in psychiatry: Patients' knowledge, interest, and uncertainty management preferences in the context of pharmacogenomic testing. *Patient Education & Counseling*. In press.
14. Alpert JM, Wang S, **Bylund CL**, Markham MJ, Bjarnadottir RI, Lee JF, Elston Lafata J, Salloum RG. Improving secure messaging: A framework for support, partnership, & information-giving communicating electronically (SPICE). *Patient Education & Counseling*. In press.
15. Banerjee SC, Haque N, Schofield EA, Williamson TJ, Martin CM, **Bylund CL**, Shen MJ, Rigney M, Hamann HA, Parker PA, McFarland DC, Park BJ, Molena D, Moreno A, Ostroff JS. Oncology care provider (OCP) training in empathic communication skills to reduce lung cancer stigma. *CHEST*. 2021; 159:2040-2049.
16. Hoffman-Longtin K, Kerr AM, Shaunfield S, Koenig CJ, **Bylund CL**, Clayton M. Fostering interdisciplinary boundary spanning in Health Communication: A call for a paradigm shift. *Health Communication*. In press.
17. Fisher CL, Mullis MD, Kastrinos A, Wollney E, Sae-Hau M, Weiss E, **Bylund CL**. "Home wasn't really home anymore": Understanding caregivers' perspectives of the impact of blood cancer caregiving on the family system. *Supportive Care in Cancer*. 2021; 29:3069-3076. PMID: 33051829
18. Mullis MD, Kastrinos A, Wollney E, Taylor G, **Bylund CL**. International barriers to parent-child communication about sexual and reproductive health topics: A qualitative systematic review. *Sex Education*. In press.
19. Williamson TJ, Ostroff JS, Martin CM, Banerjee SC, **Bylund CL**, Hamann HA, Shen MJ. Evaluating relationships between lung cancer stigma, anxiety, and depressive symptoms and the absence of empathic opportunities presented during routine clinical consultations. *Patient Education and Counseling*. In press.
20. Paige SR, Alpert J, **Bylund CL**. Fatalistic cancer beliefs across generations and geographic classifications: Examining the role of health information seeking. *Journal of Cancer Education*. 2021; 36:3-9. PMID: 32648238
21. **Bylund CL**, Michaels M, Weiss E, Patel S, D'Agostino T, Binz-Scharf MC, McKee D. The impact of an online training program about cancer clinical trials on primary care physicians' knowledge, attitudes and beliefs, and behavior. *Journal of Cancer Education*. In press.
22. Alpert J, Markham MJ, Bjarnadottir RI, **Bylund, CL**. 21st century bedside manner: Exploring patient-centered communication in secure messaging with cancer patients. *Journal of Cancer Education*. In press
23. Banerjee SC, Haque N, **Bylund CL**, Shen MJ, Rigney M, Hamann HA, Parker PA, Ostroff JS. Responding empathically to patients: A communication skills training module to reduce lung cancer stigma. *Translational Behavioral Medicine*. In press.

24. **Bylund CL**, Adams KA, Sinha T, Afana A, Yassin MA, El Geziry A, Nauman A, Al Romaihi S, Anand A. The impact of a communication skills workshop on doctors' behavior over time. *Advances in Medical Education and Practice*. 2020;11 289–294.
25. Parker PA, Banerjee SC, Matasar MJ, **Bylund CL**, Schofield E, Li Y, Jacobsen PB, Astro AB, Leventhal H, Horwitz S, Kissane D. Cancer worry and empathy moderate the effect of a survivorship-focused intervention on quality of life. *Psycho-Oncology*. 2020; 29:1012-1018.
26. Linn A, Schouten B, Van Weert J, Sanders R, **Bylund CL**. Talking about Dr. Google: Communication strategies used by nurse practitioners and patients with inflammatory bowel disease in the Netherlands to discuss online health information. *Patient Education and Counseling*. 2020; 103: 1216-1222. PMID: 32098743
27. Singh Ospina N, Toloza FJK, Barrera F, **Bylund CL**, Erwin PJ, Montori V. Educational programs to teach shared decision making to medical trainees: A systematic review. *Patient Education and Counseling*. 2020; 103: 1082-1094.
28. Shen MJ, Elston Lafata J, D'Agostino T, **Bylund CL**. Lower adherence: A description of barrier talk in colorectal cancer screening discussions. *Journal of Health Communication*. 2020; 25: 43-53. PMCID: PMC6981046
29. Krystallidou D, **Bylund CL**, Pype P. The professional interpreter's effect on empathic communication in medical consultations: A qualitative analysis of interaction. *Patient Education and Counseling*. 2020; 103; 521-529.
30. Shen MJ Ostroff JS, Hamann HA, Haque N, Banerjee S, McFarland D, Molena D, **Bylund, CL**. Structured analysis of empathic opportunities and physician responses during lung cancer patient-physician consultations. *Journal of Health Communication*. 2020; 24: 711-718.
31. Ghannam J, Afana A, Ho E, Al Khal A, **Bylund CL**. The impact of a stress management intervention on medical residents' stress and burnout. *International Journal of Stress Management*. 2020; 27:65-73.
32. Latella LE, Rogers M, Leventhal H, Parker PA, Horwitz S, Matasar MJ, **Bylund CL**, Kissane DW, Franco K, & Banerjee SC. Fear of cancer recurrence in lymphoma survivors: A descriptive study. *Journal of Psychosocial Oncology*. 2019; 16:1-21.
33. Al Saadi W, Rankin JA, **Bylund CL**. A hermeneutic interpretation of nurses' experiences of truth telling and harms in cancer care in Qatar. *Cancer Nursing*. 2019;42:484-491. PMID: 30346332
34. LeBlanc TW, Baile WF, Eggly S, **Bylund CL**, Kurtin S, Khurana M, Najdi R, Blaedel J, Wolf JL, Fonseca R. Review of the patient-centered communication landscape in multiple myeloma and other hematologic malignancies. *Patient Education and Counseling*. 2019; 102:1602-1612.
35. Parker P, Banerjee SC, Matasar MJ, **Bylund CL**, Rogers M, Franco, K, Schoefield E, Li Y, Levin TT, Jacobsen PB, Astrow AB, Leventhal H, Horwitz S, Kissane D. Efficacy of a new consultation focused on survivorship care plans compared to a time-controlled rehabilitation consultation in patients with

lymphoma in building knowledge and adherence to health promotion recommendations: A randomized controlled trial. *Cancer*. 2018; 124:4567-4576.

36. **Bylund CL**, Banerjee SC, Bialer PA, Manna R, Levin TT, Parker PA, Schofield E, Li Y, Bartell A, Chou A, Hichenberg SA, Dickler M, Kissane DW. A rigorous evaluation of an institutionally-based communication skills program for post-graduate oncology trainees. *Patient Education and Counseling*. 2018; 101:1924-1933.
37. de Figueriedo MN, Krippeit L, Ihorst G, Sattel H, **Bylund CL**, Joos A, Bengel J, Lahmann C, Fritzsche K, Wuensch A. ComOn Coaching: The effect of a varied number of coaching sessions on transfer into clinical practice following communication skills training in oncology. Results of a randomized controlled trial. *PLOS One*. 2018; 13(10): e0205315.
38. D'Agostino TA, Shuk E, Maloney EK, Zeuren R, Tuttle M, **Bylund CL**. Treatment decision making in early-stage papillary thyroid cancer. *Psycho-Oncology* 2018; 27:61-68.
39. Shen MJ, Peterson E, Costas-Muniz R, Hernandez MH, Jewell ST, Matsoukas K, **Bylund CL**. The effects of race and racial concordance on patient-physician communication: A systematic review. *Journal of Racial and Ethnic Health Disparities* 2018; 5:117-140.
40. Suliman S, Al-Mohammed A, Al Mohanadi D, Allen M, **Bylund CL**. The current practice of mentoring across ACGME-International accredited programs in Qatar from faculty and trainees' perspectives. *Advances in Medical Education and Practice* 2018; 9:69-74.
41. Suliman S, Hassan R, Athamneh K, Jenkins MR, **Bylund CL**. Blended learning in quality improvement training for healthcare professionals. *International Journal of Medical Education* 2018; 9:55-56.
42. **Bylund CL**. Taking the 'training' out of communication skills training. *Patient Education and Counseling* 2017; 100:1408-1409.
43. **Bylund CL**, Weiss E, Michaels M, Patel S, D'Agostino T, Peterson EB, Binz-Scharf MC, Blakeney N, McKee MD. Primary care physicians' attitudes and beliefs about cancer clinical trials. *Clinical Trials* 2017; 14:518-525. PMID: PMC5663299
44. Franco K, Shuk E, Philip E, Blanch-Hartigan D, Parker PA, Matasar M, Horwitz S, Kissane D, Banerjee SC, **Bylund CL**. Communication between oncologists and lymphoma survivors during follow-up consultations: A qualitative analysis. *Journal of Psychosocial Oncology* 2017; 35:513-530.
45. **Bylund CL**, Alyafei K, Afana A, Al-Romaihi S, Yassin M, Elnashar M, Al-Arab B, Al-Khal A. Satisfaction with a 2-day culturally tailored communication skills course for medical specialists in Qatar. *Journal of Family and Community Medicine* 2017; 24:122-7.
46. Banerjee SC, Manna R, Coyle N, Penn S, Gallegos TE, Zaider T, Krueger CA, Bialer PA, **Bylund CL**, Parker, PA. The implementation and evaluation of a communication skills training program for oncology nurses. *Translational Behavioral Medicine* 2017; 7:615-23.

47. Fisher CL, Rising CJ, Roccotagliata T, Glogowski E, Kissane D, **Bylund CL**. 'I don't want to be an ostrich: Managing families' uncertainty during genetic counseling about BRCA risk.' *Journal of Genetic Counseling* 2017; 26:455-468.
48. Afana A, Ghannam J, Ho EY, Al-Khal A, Al Arab B, **Bylund CL**. Burnout and sources of stress among medical residents at Hamad Medical Corporation, Qatar. *Eastern Mediterranean Health Journal* 2017; 23:40-45.
49. Nellis M, Howell J, Ching K, **Bylund CL**. The use of simulation to improve resident communication and personal experience at end-of-life care. *Journal of Pediatric Intensive Care* 2017; 6:91-97.
50. **Bylund CL**, Alyafei K, Anand A, Al Marri A, Omer W, Sinha T, Alam W, Abdelrahim A, Al-Khal A. Implementing and tailoring a western-developed communication skills training program for graduate medical trainees in Qatar. *International Journal of Medical Education* 2017; 8:16-18.
51. Peterson EB, Ostroff JS, DuHamel KN, D'Agostino TA, Hernandez M, Canzona MR, **Bylund CL**. Provider-patient communication and cancer screening adherence: A systematic review. *Preventive Medicine* 2016; 93:96-105.
52. Zaider TI, Banerjee SC, Manna R, Coyle N, Pehrson C, Hammonds S, Krueger C, **Bylund CL**. Responding to challenging interactions with families: A training module for inpatient oncology nurses. *Families, Systems and Health* 2016; 34:204-212.
53. Clayman M, **Bylund CL**, Chewning B, Makoul G. The impact of patient participation in health decisions within medical encounters: A systematic review. *Medical Decision Making* 2016; 36:427-452.
54. Pehrson C, Banerjee SC, Manna R, Shen MJ, Hammonds S, Coyle N, Krueger CA, Maloney E, Zaider T, **Bylund CL**. Responding empathically to patients: Development, implementation and evaluation of a communication skills training module for oncology nurses. *Patient Education and Counseling* 2016; 99:210-216.
55. Parker P, Banerjee SC, Matasar M, **Bylund CL**, Franco K, Li Y, Levin T, Jacobsen P, Astrow A, Leventhal H, Horwitz S, Kissane DW. Protocol for a cluster randomized trial of a communication skills intervention for physicians to facilitate survivorship transition in patients with lymphoma. *BMJ Open* 2016; 6: e011581.
56. Banerjee SC, Manna R, Coyle N, Shen MJ, Pehrson C, Zaider T, Hammonds S, Krueger CA, Parker PA, **Bylund CL**. Oncology nurses' communication challenges with patients and families: A qualitative study. *Nurse Education in Practice* 2016; 16:193-201.
57. Loughland C, Cheng K, Harris G, Kelly B, Cohen M, Harsimrat S, Vamos M, Levin T, **Bylund C**, Landa Y, Outram S. Communication of a schizophrenia diagnosis: A qualitative study of patients' perspectives. *International Journal of Social Psychiatry* 2015; 61:729-734.
58. Coyle N, Manna R, Shen MJ, Banerjee SC, Penn S, Pehrson C, Krueger CA, Maloney, EK, Zaider T, **Bylund CL**. Discussing death, dying, and end-of-life goals of care: Adaptation and initial evaluation of

a communication skills training module for oncology nurses. *Clinical Journal of Oncology Nursing* 2015; 19:697-702.

59. Banerjee SC, Matasar MJ, **Bylund CL**, Horwitz S, McLarney K, Levin T, Jacobsen PB, Parker P, Astrow A, Kissane DW. Survivorship care planning after participation in communication skills training intervention for a consultation about lymphoma survivorship. *Translational Behavioral Medicine* 2015; 5:393-400.
60. Shen MJ, Dyson RC, D'Agostino TA, Ostroff JS, Dickler MN, Heerdt AS, **Bylund CL**. Cancer-related internet information communication between oncologists and breast cancer patients: A qualitative study. *Psycho-Oncology* 2015; 24:1439-47.
61. Maloney E, D'Agostino T, Heerdt A, Dickler M, Li Y, Ostroff JS, **Bylund CL**. Sources and types of online information that breast cancer patients read and discuss with their doctors. *Palliative & Supportive Care* 2015; 13:107-114.
62. **Bylund CL**, Sperka M, D'Agostino TA. Formative assessment of oncology trainees' communication with cancer patients about internet information. *Palliative & Supportive Care* 2015; 13:197-200.
63. Shen M, Binz-Scharf M, D'Agostino T, Blakeney N, Weiss E, Michaels M, Patel S, McKee MD, **Bylund CL**. A mixed methods examination of communication between oncologists and primary care providers among primary care physicians in underserved communities. *Cancer* 2015; 121:908-915.
64. Michaels M, D'Agostino T, Blakeney N, Weiss E, Binz-Scharf M, Golant M, **Bylund CL**. Impact of primary care provider knowledge, attitudes, and beliefs about cancer clinical trials: Implications for referral, education and advocacy. *Journal of Cancer Education* 2015; 30:152-57.
65. Outram S, Harris G, Kelly B, **Bylund CL**, Cohen M, Landa Y, Levin T, Sandhu H, Vamos M, Loughland C. 'We didn't have a clue': Family caregivers' experiences of the communication of a diagnosis of schizophrenia. *International Journal of Social Psychiatry* 2015; 61:10-16.
66. Outram S, Harris G, Kelly B, Cohen M, **Bylund CL**, Landa Y, Levin TL, Sandhu H, Vamos M, Loughland C. Contextual barriers to discussing a schizophrenia diagnosis with patients and families: Need for leadership and teamwork training in psychiatry. *Academic Psychiatry* 2015; 39:174-180.
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## **Book Chapters**

1. Kissane DW, **Bylund CL**. Principles of communication skills training in cancer care across the life span and illness trajectory. In Breitbart W, Butow P, Jacobsen P, Lam W, Lazenby M, Loscalzo, M, Eds. *Psycho-Oncology*, 4<sup>th</sup> Edition. In press.
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3. Manna R, **Bylund CL**, Brown R, Lubrano di Ciccone B, Konopasek L. Facilitating communication role-play sessions: Essential elements and training facilitators. In Kissane D, Bultz B, Butow P, **Bylund CL**, Noble S, Wilkinson S, Eds. *Oxford Textbook of Communication in Oncology and Palliative Care*, 2<sup>nd</sup> Edition. Oxford: Oxford University Press, 2017: 351-356.  
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5. D'Agostino TA, **Bylund CL**, Chewing BA. Training patients to reach their communication goals: A concordance perspective In Kissane D, Bultz B, Butow P, **Bylund CL**, Noble S, Wilkinson S, Eds. *Oxford Textbook of Communication in Oncology and Palliative Care*, 2<sup>nd</sup> Edition. Oxford: Oxford University Press, 2017: 45-50.  
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6. Peterson EB, Shen MJ, Weber JG, **Bylund CL**. Cancer patients' use of the internet for cancer information and support. In Kissane D, Bultz B, Butow P, **Bylund CL**, Noble S, Wilkinson S, Eds. *Oxford Textbook of Communication in Oncology and Palliative Care*, 2<sup>nd</sup> Edition. Oxford: Oxford University Press, 2017: 50-55.  
*Revised version of:* **Bylund CL**, Gueguen JA. The effect of internet use on the doctor-cancer patient relationship. In Kissane D, Bultz BD, Butow PM, Finlay IG, Eds. *Handbook of Communication in Cancer and Palliative Care*, Oxford: Oxford University Press, 2010: 293-302.

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13. Gaff CL, Galvin KM, **Bylund CL**. Facilitating family communication about genetics in practice. In Gaff CL, Bylund CL, Eds. *Family Communication About Genetics: Theory and Practice*. New York: Oxford University Press, 2010: 243-272.
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### **Published Abstracts**

1. Fisher CL, Glogowski E, Rising CJ, Roccotagliata T, Kissane D, **Bylund C**. Managing women's uncertainty during genetic counseling sessions for BRCA testing. *Psycho-Oncology* 2015; 24 (Supplement 2), 51-52
2. **Bylund C**, Fisher C, Brashers D, Brown R, Edgerson S, Kissane D. Mothers' uncertainty about their daughters' breast cancer risk and prevention strategies. *Psycho-Oncology* 2010; 19 (Supplement 2), S141.
3. **Bylund C**, Bialer P, Brown R, Levin T, Dickler M, Park B, Kissane D. The development and implementation of an institution-based communication skills training program for oncologists. *Psycho-Oncology* 2010; 19 (Supplement 2), S141.
4. Love N, **Bylund C**, Ellis LM, Grothey A, Meropol NJ, Ravdin PM, Saltz LB, Elder M, Ziel K, Paley D. Would you do it again? The perspectives of patients as they receive and recover from adjuvant therapy for stage II/III Colon Cancer. *Proc ASCO* 2010; Abstract: e14029.
5. Brown RF, Shuk E, Edgerson S, **Bylund CL**. Development of a clinical trial specific Question Prompt Sheet: Meeting patient information needs. NCI-ASCO Cancer Trial Accrual Symposium, Bethesda, MA, USA. April 2010.
6. **Bylund C**, Brown R, Diamond C, Lubrano di Ciccone B, Kissane D. Development of a method of treatment fidelity for communication skills training interventions. *Psycho-Oncology* 2008; 17: S198.
7. **Bylund C**, Brown R, Diamond C, Gueguen J, Kissane D. Oncologists' participation in a comprehensive communication curriculum: Assessment of skills uptake using the Comskil Coding System. *Psycho-Oncology* 2008; 17: S164.
8. **Bylund C**, D'Agostino T. Development of a communication skills training program for cancer patients. *Psycho-Oncology* 2008; 17: S135.
9. Brown R, **Bylund C**, Siminoff, L. Seeking informed consent to Phase I cancer clinical trials: Identifying oncologists' communication strategies. *Psycho-Oncology* 2008; 17: S136.

10. Brown R, **Bylund C**, DeLaCruz A, Solan J, Kissane D, Passik S. Identifying and responding to depression in the adult cancer patient: Improving communication skills. *Psycho-Oncology* 2008; 17: S135.
11. Love NL, Meropol NJ, Ravidn, PM, **Bylund C**, et al. Which adjuvant systemic treatments would medical oncologists wish to receive if they had colon cancer? A survey of 150 physicians. *Proc ASCO 2008*; Abstract 4049.
12. Love NL, Meropol NJ, Ravidn, PM, **Bylund C**, et al. Which adjuvant systemic treatments would medical oncologists wish to receive if they had colon cancer? A survey of 150 physicians. *Proc GI Cancers Symposium 2008*; Abstract 444.
13. Love N, **Bylund C**, Meropol N, et al. How well do we communicate with our patients? A survey of patients who received adjuvant chemotherapy for colorectal cancer. *Gastrointestinal Cancers Symposium 2007c*; Abstract 239
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15. Brown, RF, **Bylund, CL**. Communication Skills Training – The Comskil Model. 8<sup>th</sup> World Congress of Psycho-Oncology. *Psycho-Oncology* 2006; 15 (2) S37-S38.
16. **Bylund, CL.**, Brown, RF & Kissane, D. Improving Facilitators’ Communication Skills Training through Training, Assessment and Feedback. 8<sup>th</sup> World Congress of Psycho-Oncology. *Psycho-Oncology* 2006; 15 (2) S38.
17. **Bylund CL**, Gueguen, J.A. Physician-patient Conversations about Internet Cancer Information. 8<sup>th</sup> World Congress of Psycho-Oncology. *Psycho-Oncology* 2006; 15 (2) S189.

### **Invited Commentaries**

Bylund C. Communication and Cancer Care. OUPblog: Oxford University Press’s Academic Insights for the Thinking World. 10 Feb. 2017. <https://blog.oup.com/2017/02/communication-in-cancer-care/>

Bylund C. Commentary: Structured patient-clinician communication using DIALOG improves patient quality of life. *Evidence Based Mental Health*. 2008. 11:89.

### **Letters to the Editor**

Silverman J, van Weel-Baumgarten E, Butow P, Fallowfield L, **Bylund C**, Deveugele M, Rosenbaum M, Martin P, Kinnsersley P. A new paradigm or a misrepresentation of current communication research and teaching? *Medical Education* 2017; 5: 1289-1290.

### **Public Scholarship**

Bylund CL, Thompson LA, Staras SAS. How to talk to patients about the COVID vaccine. *Med Page Today*: July 30, 2021.

Kerr A, Bylund CL. 10 ways to improve patient interactions while wearing a mask. *Med Page Today*: August 17, 2020

## EDITED PUBLICATIONS

### Edited Books

Ho E, Bylund CL, Van Weert J. (Eds). The International Encyclopedia of Health Communication. Wiley/Blackwell. (Forthcoming).

Kissane D, Bultz B, Butow P, **Bylund CL**, Noble S, Wilkinson S. (Eds.) Oxford Textbook of Communication in Oncology and Palliative Care, 2<sup>nd</sup> Edition. Oxford: Oxford University Press, 2017.

Gaff CL, **Bylund CL**. (Eds). Family Communication About Genetics: Theory and Practice. 2010. New York City: Oxford University Press.

### Edited Journal Issues

**Bylund CL**, Deveugle M, Brown R, Finset A. Special Issue of the International Conference on Communication in Healthcare, 2018, Porto, Portugal. *Patient Education and Counseling*.

**Bylund CL**, Deveugle M, Hillen MA, Ho EY, Finset A. Special Issue of the International Conference on Communication in Healthcare, 2017, Baltimore MD. *Patient Education and Counseling*.

**Bylund, CL.**, & Duck, S. (2004). Interplay between family relationships and health – Special Issue, *Journal of Social and Personal Relationships*.

## INVITED LECTURES AND TEACHING

1. Grant proposal writing tips. DC Health Communication Preconference, April 2019.
2. Communication in Healthcare: Research, Evidence and Best Practices from Experienced Providers. Keynote speaker. UF Health Patient Safety Quality Week, March 2019.
3. Transitions during cancer care: Provider-patient communication and caregivers' experiences, UF Health Cancer Center Grand Rounds, February 2019.
4. Systematic Reviews, University of Florida College of Journalism and Communications, October 2018.
5. Improving Healthcare communication across the cancer continuum, Karmanos Cancer Center, March 2018.

6. Residency Leadership Workshops/Communication Skills Workshops/Faculty Development Workshops: Hamad Medical Corporation, Doha, Qatar: October 2017, January 2018, October 2018, February 2019
7. *Effective Communication Within Cancer Care*. Interview on the podcast: *The Bloodline* produced by The Leukemia and Lymphoma Society, January 2018.
8. *A skills-based approach to patient communication*. Department of Pharmacy, Qatar University. Doha, Qatar: November 2015.
9. *Health Communication Research Funding Panel*. Plenary Session Panel Member for the NCA Early Careers and Scholarship in Health Communication Preconference, National Communication Association. Chicago, Illinois: November 2014.
10. *Communicating about genetics: A family affair*. Plenary session talk presented at the Human Genetics Society of Australasia Annual Scientific Meeting. Adelaide, Australia: August 2014
11. *Family communication and nondisclosure*. Workshop presented with Dr. Clara Gaff at the Australasian Society of Genetic Counselors special interest group meeting of the Human Genetics Society of Australia Annual Scientific Meeting. Adelaide, Australia: August 2014.
12. *Facilitation of small groups in communication skills training and advanced facilitator training*. Two talks presented at the University of Newcastle-Australia, sponsored by Faculty of Health and Medicine, University of Newcastle, PRC Translational Neuroscience and Mental Health, and Hunter New England Mental Health Services – HNET Psychiatry. Newcastle, Australia: August 2014.
13. *Communication skills workshop*. 1<sup>st</sup> Academic Health System Continuing Education Symposium for Health Educators in Qatar. Doha, Qatar: March 2014.
14. *How referring providers can make a difference in enhancing access to cancer trials*. Speaker in Webinar offered by Education Network to Advance Cancer Clinical Trials. Webinar offered in U.S.: August 2013.
15. *Communication strategies to achieve patient-centered communication in cancer treatment discussions*. Speaker in Webinar offered by Education Network to Advance Cancer Clinical Trials. Webinar offered in U.S.: December 2012.
16. *Communication skills training*. A week-long resident and faculty development workshop at the Hamad Medical Corporation, teaching hospital for Weill Cornell Medical College-Qatar. September 2012; Doha, Qatar: March 2010.
17. *Beyond the communication department: Exploring alternative career options in academia and beyond*. Visiting Scholar of the Communication Graduate Student Association, George Mason University. Fairfax, Virginia: November 2011.

18. *The development and implementation of a comprehensive communication skills training program.* Department of Oncology, Freiburg Cancer Center. Freiburg, Germany: August 2010.
19. *Pediatric bereavement workshop,* Weill Cornell Medical College. A day-long workshop focused on issues of communication and bereavement for pediatric residents. New York: May 2010; May 2009; May 2008; May 2007.
20. *Communication skills training.* Co-taught a communication skills training course for oncologists at Virginia Commonwealth University Massey Cancer Center. Richmond, VA: November 2009.
21. *Improving physician-patient communication in cancer care,* GE Healthymagination Oncology Patient Advocacy Forum. New York: October 2009.
22. *Psychiatric aspects in palliative care.* A week-long workshop for physicians from Eastern and Central Europe and Africa. Sponsored by the American Austrian Foundation and the Open Society Institute. Salzburg, Austria: March 2009.
23. *Shared decision making with patients and their families,* Department of Pediatrics Grand Rounds, Weill Cornell Medical College. New York: February 2009.
24. *Physician-patient communication about breast cancer-related internet information and its effect on patient satisfaction and anxiety,* Centre of Medical Psychology and Evidence-based Decision-making, University of Sydney. Sydney, Australia: December 2008.
25. *Communicating with your doctors,* SynCure. New Jersey: November 2008; Fort Lauderdale, Florida: March 2008.
26. *Communicating with doctors,* 92<sup>nd</sup> Street Y. New York: May 2008.
27. *The Comskil Training Program,* TJ Martell Foundation. Nashville, Tennessee; September 2007.
28. *Communication skills training,* Rutgers University, Department of Communication. New Brunswick, New Jersey: March 2006.

### RECENT CONFERENCE PRESENTATIONS

*Past five years (of 116 total)*

1. **Bylund CL,** Alpert A, Paige S, Taylor G, Vasquez T, Peterson E, Close J, Markham MJ. Cancer patients' and caregivers' experiences discussing online health information with their clinicians. Academy of Communication in Healthcare Research Forum (Virtual). June 2020.
2. Taylor G, Radhakrishnan N, **Bylund CL.** Effective communication strategies between health care professionals and family members of patients experiencing delirium. International Conference on Communication in Healthcare, San Diego, CA: October 2019.

3. **Bylund CL**, Peterson EB, Ansell M, Bylund K, Ditton-Phare P, Hines A, Manna R, Singh Ospina N, Vasquez T, Wells R, Rosenbuam M. The effect of experiential communication skills education on graduate medical trainees' communication behaviors: A systematic review. International Conference on Communication in Healthcare, San Diego, CA: October 2019.
4. **Bylund CL**, Bluck S, Mroz E, Taylor G, Emanuel L, Fitchett G, Handzo G, Chochinov H, Wilkie D. Empathic communication in dignity therapy. International Conference on Communication in Healthcare, San Diego, CA: October 2019.
5. Bylund CL, Adams KA, Sinha T, Afana A, Yassin M, El Geziry A, Nauman A, Al Romaihi S Anand, A. The longitudinal impact of a communication skills workshop on doctors' behavior. International Conference on Communication in Healthcare, Washington DC: May 2019.
6. Mullis M, Kastrinos A, Wollney E, Taylor G, Bylund CL. Cross-cultural barriers to parent-child communication about sexual and reproductive health topics: A systematic review. International Communication Association Annual Convention, Washington DC: May 2019.
7. Flood-Grady E, Paige SR, Krieger JL, **Bylund CL**. Rural parent perceptions of telemental health services: Examining message design techniques to enhance adolescent service use. (Poster). DC Health Communication Conference, Fairfax, VA: April 2019.
8. **Bylund CL**, Fisher CL, Kastrinos A, See-Hau M, Weiss E. Transitions during blood cancer care: The caregivers' perspective. DC Health Communication Conference, Fairfax, VA: April 2019.
9. **Mroz E. L.**, Sharma, S., Bluck, S., Liao, H., Bylund, C. (2018, November). *Younger and Older Adults' Memories of Loss and Illness: Rumination, Communion, and Growth*. Poster, Gerontological Society of America Annual Scientific Meeting.
10. **Bylund CL**, Koenig CJ, Banerjee SC, Parker P, Kissane D, Horwitz S. Transitioning from cancer patient to cancer survivor: A longitudinal analysis of oncologist-patient dyads. International Conference on Communication in Healthcare, Porto, Portugal: September 2018.
11. **Bylund CL**, Adams K, Anand A, Sinha T, Afana A, Yassin M, El Geziry A, Nauman A, Al-Romaihi S. The impact of a communication skills workshop on doctors' behavior over time. International Conference on Communication in Healthcare, Porto, Portugal: September 2018.
12. **Bylund CL**, Peterson EB, Wollney E, Chou S. Online searching for cancer information: A HINTS analysis of individuals with a cancer diagnosis. (Poster). International Conference on Communication in Healthcare, Porto, Portugal: September 2018.
13. Linn A, Sanders R, **Bylund C**. Patients barriers to discuss online health information. International Conference on Communication in Healthcare, Porto, Portugal: September 2018.
14. Linn A, Sanders R, **Bylund C**. Communication strategies used to discuss online information. International Conference on Communication in Healthcare, Porto, Portugal: September 2018.

15. Krystallidou D, Rowlands A, Finset A, Schouten B, Bylund C, Pype P. Emotions in doctor-patient interaction: Perspectives from research, education and clinical practice. (Symposium). International Conference on Communication in Healthcare, Porto, Portugal: September 2018.
16. **Bylund CL**, Michaels M, Weiss E, Patel S, D'Agostino T, Binz-Scharf M, Blakeney N, McKee D. The effect of an online training program on primary care physicians' knowledge, beliefs, and attitudes about cancer clinical trials. (Poster). 39th Annual Meeting & Scientific Sessions of the Society of Behavioral Medicine, New Orleans, LA: April 2018.
17. **Bylund CL**. Time management and productivity tips. (Part of a larger mid-day meeting session entitled Project management: Practical tips and tools on how to succeed from start to finish.) 39th Annual Meeting & Scientific Sessions of the Society of Behavioral Medicine, New Orleans, LA: April 2018.
18. **Bylund CL**. Factors associated with residents' and fellows' successful uptake of communication skills. International Conference on Communication in Healthcare, Baltimore, MD: October 2017.
19. **Bylund CL**, Patel A, Elnashar M, Abdelrahim H. Improving patients' communication skills through the use of an innovative training mobile app. International Conference on Communication in Healthcare, Baltimore, MD: October 2017.
20. Al Saadi W, **Bylund CL** (Presenter), Rankin J. A hermeneutic interpretation of nurses' experiences of truth telling and harms in cancer care. International Conference on Communication in Healthcare, Baltimore, MD: October 2017.
21. Rogers M, Latella LE, Banerjee SC, Parker PA, Horwitz S, Matasar MJ, **Bylund CL**, Kissane DW, D'Agostino TA, Cohen JH, Sebak R, Morrissey DA & Leventhal H. Physician-patient communication to reduce fear of cancer recurrence (FCR) in lymphoma survivors. International Conference on Communication in Healthcare, Baltimore, MD: October 2017.
22. Banerjee SC, Manna R, Coyle N, Hammonds S, Gallegos TE, Zaider T, Krueger CA, Bialer PA, **Bylund CL**, & Parker PA. The development, implementation, and initial evaluation of a communication skills training program for oncology nurses. (Poster). 38th Annual Meeting & Scientific Sessions of the Society of Behavioral Medicine, San Diego, CA: April 2017.
23. Shen MJ, Peterson E, Costas-Muniz R, Hernandez MH, Jewell ST, Matsoukas K, **Bylund CL** "Black-White Racial Differences in Patient-Physician Communication: A Systematic Review. (Poster). 38th Annual Meeting & Scientific Sessions of the Society of Behavioral Medicine, San Diego, CA: April 2017.
24. Sayed S, Topping A, Mulvihill A, Kelly D, Dobson A, Shaji A, Manakkal F, Pineda F, Ali R, Sawaya M, Gillespie C, **Bylund CL**. Training oncology nurses in communication skills in Qatar. International Conference in Healthcare Communication, Heidelberg, Germany: September 2016.
25. **Bylund CL**, Sinha T, Anand A, Al Marri A, Omer W, Afana A, Yassin M, Al-Khal A. The association of previous experience on evaluations of communication skills training. (Poster). International Conference in Healthcare Communication, Heidelberg, Germany: September 2016.

26. Peterson EB, Ostroff JS, Duhamel KN, D'Agostino TA, Canzona MR, Hernandez M, **Bylund CL**. The impact of physician recommendation on cancer screening behavior: A systematic review. (Poster). International Conference in Healthcare Communication, Heidelberg, Germany: September 2016.
27. D'Agostino TA, Shuk E, Maloney E, Zeuren R, Tuttle M, & **Bylund CL**. A qualitative analysis of medical decision-making and illness experience in papillary thyroid cancer. 37th Annual Meeting & Scientific Sessions of the Society of Behavioral Medicine, Washington, DC: March 2016.
28. D'Agostino TA, Banerjee SC, Manna R, Bialer P, **Bylund CL**, & Parker PA. Examining differences in the communication skills training needs of oncology fellows by discipline. (Poster.) 37th Annual Meeting & Scientific Sessions of the Society of Behavioral Medicine, Washington, DC: March 2016.
29. **Bylund CL**, Ghannam J, Afana A, Ho E, Al-Arab B, Al-Khal A. Implementation and evaluation of a stress management and wellness course for residents in Qatar. Oral presentation and poster presentation. (One of 10 abstracts from more than 200 selected for oral presentation). Accreditation Council for Graduate Medical Education Annual Conference, National Harbor, Maryland: February 2016.
30. Kearney J, Banerjee S, Manna R, Gallegos T, **Bylund C**, Parker P. Development of novel booster communication skills training in pediatric palliative care. Academy of Psychosomatic Medicine, New Orleans, Louisiana: November 2015.
31. **Bylund CL**. Communication skills for healthcare providers. International Conference of the International Society for Quality in Health Care, Doha, Qatar: October 2015.
32. **Bylund CL**, Banerjee S, Bialer P, Levin T, Manna R, Bartell A, Parker P, Cimaglia N, Dyson R, Kissane D. Communication training with oncology trainees: Results of a 4-year study. International Conference in Healthcare Communication, New Orleans, Louisiana: October 2015.
33. **Bylund CL**, Afana A, Alyafei K. Addressing family non-disclosure and conflict using family meetings. International Conference in Healthcare Communication, New Orleans, Louisiana: October 2015.
34. Sperka M, Banerjee S, **Bylund C**. The relationship between clinical experience, communication skills improvement and communication self-efficacy among practicing oncology nurses. (Poster). International Conference in Healthcare Communication, New Orleans, Louisiana: October 2015.
35. **Bylund CL**. Faculty development for active communication skills facilitators through booster courses. (Poster). International Conference in Healthcare Communication, New Orleans, USA: October 2015.
36. **Bylund CL**, Shah B, Al-Arab B, Afana A, Al-Mohammed A, Al-Maslamani, Dousa K, Scott S, Helmi I, Al-Khal A. Implementing a chief resident training course. (Poster). Accreditation Council for

Graduate Medical Education, Annual Educational Conference, San Diego, California: February 2015.

37. Fisher CL, Glogowski E, Rising CJ, Roccotaglat T, Kissane D, **Bylund C**. Managing women's uncertainty during genetic counseling sessions for BRCA Testing. World Congress of Psycho-Oncology, Washington, DC: July 2015.
38. Hartigan DB, Shuk E, McLarney K, Philip EJ, Horwitz S, **Bylund C**. Physician lymphoma survivor discussions of health promotion: A qualitative analysis. Citation Abstract and Meritorious Student Abstract. Society of Behavioral Medicine, San Antonio: April 2015.

## TEACHING EXPERIENCE

### Graduate Courses

Survey Research Methods	Fall 2018
Systematic Review Methods	Spring 2018; Fall 2019
Communication in Healthcare	Fall 2017; Spring 2019; Fall 2020
Quantitative Methods	Spring 2004
Health Communication	Spring 2002, Fall 2002

### Undergraduate Courses

Introduction to Health Communication	Spring 2004
Communication Inquiry (Methods)	Spring 2003
Introduction to Public Speaking	Fall 1997, Spring 1998, Spring, Summer, Fall 2000
Introduction to Family Communication	Summer 2002, Summer 2003
Physician-Patient Communication	Spring 2001, Fall 2001, Spring 2003, Spring 2004

### Academic Medical Center Teaching

**Resident Leadership (2019-20), University of Florida** I am working with the Associate Dean for Graduate Medical Education and the Chief Quality Officer to develop and implement leadership training for residents on the Patient Safety and Quality Committee.

### **Breaking Bad News (2018-present), University of Florida**

I teach a monthly course to medicine residents on Breaking Bad News.

### **Communication Skills Workshops for Healthcare Providers (2005-2017)**

I have developed, taught, evaluated and led communication skills training courses for residents, fellows, practicing physicians and nurses, first at Memorial Sloan-Kettering Cancer Center and then at Hamad Medical Center.

### **Physicians' Courses**

- Breaking Bad News

- Shared Decision Making about Treatment Options
- Responding to Patient Anger
- Working with Interpreters
- Discussing Prognosis
- Discussing the Transition to Palliative Care
- Discussing End-of-Life Goals of Care
- Conducting a Family Meeting

**Nurses' Courses**

- Responding Empathically to Patients
- Discussing Death, Dying and End-of-Life Goals of Care
- Responding to Challenging Interactions with Families

**Communication Skills for Medical Students (Fall 2016)**

I led the development and teaching of the communication skills curriculum for medical students at Qatar University College of Medicine.

**Graduate Medical Education Training (2013-2017)**

In my role as Associate Director for Medical Education at Qatar University, I oversaw several regularly offered courses for residents and fellows. I am directly involved in the development, teaching and/or evaluation of these courses:

- Communication Skills (as above)
- Research Methods
- Chief Residents' Development
- Stress Management
- Presentation Skills
- Professionalism

**Faculty Development Teaching Experience**

Booster Courses for communication skills facilitators	2015-2017
Facilitating Small Group Role Play Sessions	2006-2017
Giving Feedback	2004-2005

**Other**

Coach, Clinical Care Improvement Training Program	2014-2015
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**MENTORING AND SUPERVISION**

**Post-Doctoral and Faculty Research Mentoring**

Naykky Singh Ospina, M.D., Assistant Professor, Department of Medicine, University of Florida.

Jordan Alpert, Ph.D., Assistant Professor, Department of Advertising, University of Florida.

Michael Ponsford, M.D., on his Master's in Medical Education project (2016-present). Currently employed as rehab physician at Epworth Hospital, Melbourne, Australia.

Shireen Suliman, M.D., on her capstone project for Master of Education for the Health Professions degree at Johns Hopkins “Effectiveness of reforming the CCITP curriculum utilizing blended learning platform (2015-present). Currently employed as Consultant at Hamad Medical Corporation.

Megan Shen, Ph.D., NIH T32 funded post-doctoral fellow in the Communication Skills Training and Research Laboratory (2013-2015). Currently employed as Assistant Professor of Psychology at Weill Cornell Medical College, New York.

Marianne Nellis, M.D., pediatric critical care fellow at New York Presbyterian Hospital (2012-2014). Currently employed as Assistant Professor of Pediatrics at Weill Cornell Medical College, New York.

Wilson File, M.D., pediatric oncology fellow at Southwestern University in Dallas, Texas (2011-2013). Currently employed as pediatric oncologist in Norfolk, Virginia.

Thomas D’Agostino, M.A., Ph.D., NIH T32 funded pre-doctoral fellow in the Communication Skills Training and Research Lab (2011-2013). Currently employed as Staff Psychologist at the Albany Stratton VA Medical Center, Albany, NY.

Erin Maloney, Ph.D., NIH T32 funded post-doctoral fellow in the Communication Skills Training and Research Lab (2010-2012). Currently employed as Program Director at University of Pennsylvania.

Nena Osorio, M.D., Assistant Professor of Pediatrics, Weill Cornell Medical College on her research project: “Implementing Family-Centered Rounds,” funded by a Clinical Scholar Award for Patient Safety from the Department of Pediatrics, New York Presbyterian Hospital (2007-2011). Currently employed as Associate Professor of Pediatrics, Weill Cornell Medical College.

**Student Committee Membership**

**University of Florida**

<b>Role</b>	<b>Student</b>	<b>College</b>	<b>Graduation Date</b>
Co-Chair PhD	Greenberry Taylor	Journalism and Communications	August 2020
Chair PhD	Easton Wollney	Journalism and Communications	August 2021
Co-Chair PhD	Amanda Kastrinos	Journalism and Communications	August 2021
Member PhD	Matthew Cretul	Journalism and Communications	May 2021
Member PhD	Rachel Damiani	Journalism and Communications	August 2021
Member PhD	Vaughan James	Journalism and Communications	
Member PhD	Devyn Mullis	Journalism and Communications	August 2021
Member PhD	Donghee Lee	Journalism and Communications	August 2021
Member PhD	Nathalie Fernandez	Psychology	August 2021
Member PhD	Aantaki Raisa	Journalism and Communications	
Member PhD	Sara Voorhees	Clinical Psychology	
Chair Master’s	Taylor Vasquez	Journalism and Communications	May 2020
Co-Chair Master’s	Aantaki Raisa	Journalism and Communications	August 2019
Member Master’s	Jinhui Xu	Journalism and Communications	August 2019

**Prior to the University of Florida**

Shireen Sulliman, PhD Committee, External Member, Qatar University, Present  
 Cindy Bravo-Sanchez, Committee Member, PhD Committee, External Member, 2017-2019, Rutgers University  
 Alhan Jama, Committee Member, Master's Project, 2017, University of Calgary in Qatar  
 Wafa Alsaadi, Committee Member, Master's Project, 2016, University of Calgary in Qatar  
 Thomas A. D'Agostino, Committee Member, Ph.D. Dissertation Committee, 2013, The New School  
 Marianne Nellis, Committee Member, Master's Degree in Clinical Investigation, Weill Cornell Medical College.  
 Daniel Kirkpatrick, Committee Member, Ph.D. Dissertation Committee, 2003, University of Iowa  
 Matthew Thatcher, Committee Member, Ph.D. Qualifying Exam Committee, 2003, University of Iowa  
 Shana Kopacweski, Committee Member, Ph.D. Qualifying Exam Committee, 2003, University of Iowa  
 Rebecca Imes, Co-Chair, Ph.D. Dissertation Committee, 2002-2004, University of Iowa  
 Maurine Orwa, Co-Chair, Ph.D. Dissertation Committee, 2002-2004, University of Iowa  
 Evelyn Ho, Committee Member, Ph.D. Dissertation Committee, 2002-2004, University of Iowa  
 Mike Searcy, Committee Member, Ph.D. Dissertation Committee, 2002-2004, University of Iowa  
 Angela Borsella, Committee Member, Ph.D. Dissertation Committee, 2002-2004, University of Iowa  
 Michelle Moncrieffe, Committee Member, M.A. Thesis Committee, 2002-2004, University of Iowa  
 Maurine Orwa, Committee, M.P.H., 2001-2002, University of Iowa  
 Carrie Heseman, Chair, B.A. Honor's Thesis, 2001, University of Iowa

### **Communication Skills Faculty**

Provided mentoring and supervision of 56 physicians who are instructors and facilitators in our communication skills training program at Hamad Medical Corporation.

### **International PhD Marking**

Jen Lee Teh, University of Queensland. Ph.D. Thesis: *"Depression explanatory models of primary care patients and doctors: Relationship with self-stigma, communication effectiveness, and recovery."*  
 October 2017.

Jean Paul, University of Melbourne. Ph.D. Thesis: *"Very often the answer's not black or white": Current practice, clinician and parental experiences of genomic testing in paediatric genetics clinics.* August 2015.

### **Structured Mentoring Activities at Professional Conferences**

*DC Health Communication Pre-Conference and Conference, Small Group Mentor, 2019*

*National Communication Association Health Communication Doctoral and Early Career Preconference, 2020, 2018, 2014, 2012, 2010, 2008, 2006*

*International Communication Association, Pairing with Colleagues, 2018*

*International Conference on Communication in Healthcare, Pairing with Colleagues, 2014-17*

## **UNIVERSITY COMMITTEES AND SERVICE**

### **University of Florida**

Mentor, University Minority Mentor Program

2018-current

Carma L. Bylund CV 32

Judge, Poster Session, Undergraduate Research Day 2018

### **UF Health Cancer Center**

Chair, Pilot Grants Review Session 2021  
Cancer Population Sciences Liaison to Education Committee 2018-  
Cancer Population Sciences Professional Development and Speaker's Committee 2017-

### **UF College of Journalism and Communications**

Member, Search Committee, Public Relations 2020-2021  
Chair, Search Committee, Public Relations 2018-2019  
Faculty Senate 2018-2021  
Scholarship Committee 2018  
Grant Reviewer, STEM TCC Pilot Grants 2018  
Paper Reviewer, CJC Graduate Student Research Symposium 2018-2019  
Chair, STEM Dissertation Conference 2017-2018

### **MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS**

Academy of Communication in Healthcare  
EACH: The International Association for Communication in Healthcare  
International Communication Association  
National Communication Association

## **EXTRAMURAL PROFESSIONAL RESPONSIBILITIES**

### **Leadership**

- National Representative, EACH: International Association of Communication in Healthcare, 2021-2023
- Chair, Health Communication Division, National Communication Association, 2008-2009
- Secretary, Health Communication Division, National Communication Association, 2003-2004
- Chair, Committee for Doctoral and Early Career Preconference in Health Communication. National Communication Association, Health Communication Division, 2004; 2002.

### **Committee Membership**

- ICA/NCA Health Communication MA Thesis and Dissertation Award Committee, 2018
- Education Special Interest Group, EACH: International Association of Communication in Healthcare, 2018
- Research Committee, American Academy of Communication in Healthcare, 2015
- Membership Committee, American Academy on Communication in Healthcare, 2011-2013
- Research Board Member, National Communication Association, 2011-2013

### **Program Planner and Conference Committees**

- Co-Workshop Chair and Conference Planning Committee, International Conference on Communication in Healthcare, 2018-2019
- Co-Program Planner for the *Opportunities Beyond the Academy Series*, National Communication Association Annual Convention, 2015.

- Advisory Committee for the 1st Middle Eastern Conference on Interprofessional Education: New Frontiers in Healthcare Education. Doha, Qatar, 2015.
- Scientific Steering Committee, International Conference on Communication in Healthcare, 2011
- Vice-Chair, Program Planner, Health Communication Division, National Communication Association, 2007-2008
- Scientific Steering Committee, International Conference on Communication in Healthcare, 2005
- Program Planner, Health Communication Working Group, American Public Health Association, 2003

### **Grant Review Panels/Study Sections**

#### *Regular Member*

National Cancer Institute, Sub-Committee I (Transition to Independence), July 2021- June 2025

#### *AdHoc*

National Cancer Institute, 2021/05 ZCA1 SRB-1 (M2) S, March 2021

National Cancer Institute, ZCA1 SRB-1 (J2) R, November 2020

National Cancer Institute, NCI-I R, Subcommittee I, July, October 2020;

National Cancer Institute, 2020/01 ZCA1 SRB-1 (J1) S, October 2019

National Cancer Institute, Special Emphasis Panel (SEP) on PAR-19-093, July 2019

National Cancer Institute, Special Emphasis Panel, 2012

Patient Centered Outcomes Research Institute, 2012

National Cancer Institute, Small Grants for Behavioral Research in Cancer Control, 2011-2012

Swiss Cancer League, 2010-2012

National Cancer Institute, Committee J, 2008

### **Review Panels – Conferences**

- Paper review for International Communication Association, Health Communication Division, 2018; 2015; 2013.
- Workshop review for International Conference on Communication in Healthcare, 2018; 2017.
- Abstract review for the DC Health Communication Conference, 2017, 2019, 2021.
- Abstract review for the American Academy on Communication in Healthcare Enrich Forum, 2016.
- Paper review for National Communication Association, Health Communication Division, 2016.
- Workshop and abstract review for International Communication Association Annual Convention, 2016; 2014; 2012.
- Abstract reviewer for Middle East Forum on Quality and Safety in Healthcare, 2015;2016.
- Workshop review for International Conference on Communication in Healthcare, 2015.
- Abstract review for American Academy of Communication in Healthcare Annual Form, 2014.
- Abstract review for International Conference on Communication in Healthcare, 2013.
- Paper review for National Communication Association, Family Communication Division, 2011.

### **Editorial Boards**

- Journal of Health Communication, 2008-present
- Communication Studies, 2003-2006

### **Journal Reviewer**

- Patient Education and Counseling
- Journal of Graduate Medical Education
- Preventive Medicine
- Med Ed Portal
- Medical Education Online
- Journal of Clinical Oncology
- Journal of Genetic Counseling
- Psycho-Oncology
- Health Communication
- Journal of Health Communication
- Journal of Family Communication
- Journal of Applied Communication Research
- PLOS One
- Cancer
- BMC Health Services Research
- Journal of Pediatric Nursing
- BMJ Open
- BMC Medical Education
- Nurse Education in Practice

**Book Proposal Reviews**

- Johns Hopkins University Press (2018)